

## Contact Lens Policy

- **We only prescribe soft contact lenses in this office**, gas permeable (GP)/hard lenses are not prescribed here.
- Contact lenses are medical devices that can only be dispensed by a prescription. They can cause serious consequences, such as infection, inflammation, permanent damage and loss of vision if not fit and taken care of properly.
- Examining a contact lens patient takes additional time and expertise. For that reason, **there are separate, additional charges for contact lens examinations that patients without contact lenses do not pay** (sometimes insurance covers this fee, sometimes there are copays associated with it, and sometimes it is not covered at all). If you have questions about this, please ask.
- Your initial contact lens fee will cover eye evaluation, contact lens measurements, trial contact lenses, fitting analysis and any follow-up visits necessary to obtain a satisfactory fit. If you have never worn contact lenses before, your contact lens exam will include up to 2 thirty minute classes in which new wearers receive instruction on application and removal of the lenses and proper care and cleaning techniques. If more than 2 training sessions are needed, additional fees will apply. Training sessions must be completed within 90 days from your contact lens exam.
- Follow-up appointments are included in your fee and necessary anytime you are trying a new brand or type of contact lens. This allows the doctor to see how your eyes are responding to the contact lenses and it also gives you a chance to give feedback on the new brand and lens powers. All follow-up appointments must be completed within 90 days.
- The fee will depend on what type of lenses you wear; for example, multifocal and toric contact lenses are more difficult to fit and take longer to adjust and fine-tune than standard contact lenses.
- The contact lens prescription is finalized after you and the doctor agree the vision and comfort in the contact lenses is satisfactory (and all follow-up appointments have been completed), or if either of you determines that contact lenses are not an acceptable option for your eyes. Your initial evaluation fee includes **up to 90 days of follow-up**; any additional visits required to finalize your contact lens prescription are subject to a fee. Once finalized, any future lens changes will be considered a re-evaluation and may be subject to new fees.
- Per AZ state law, your contact lens prescription will be **valid for 1 year**. This means you can purchase enough lenses to last for 12 months and no more. After 12 months, the prescription expires. If you want to continue to wear contact lenses, you must return for your annual comprehensive eye examination and contact lens evaluation.
- **All contact lens evaluation fees are non-refundable**. Unopened and undamaged contact lens boxes may be returned for a full refund within 90 days of purchase.

Initials: \_\_\_\_\_